

# Submitting WhatPub Updates



1. Go to <https://whatpub.com> and search for the pub you'd like to update.
2. If you are a member of CAMRA:
  - a. Logon to WhatPub using your CAMRA membership number and password.
  - b. Click on the *Fill in the feedback form* link at the bottom of the page.
  - c. Enter your Name and Email Address then, using this guide, submit details of anything that needs adding, updating or deleting.
  - d. Click *Send to CAMRA*.
3. If you are not a member of CAMRA:
  - a. Click on the *Send an email to the CAMRA branch* link at the bottom of the page.
  - b. Enter your Name and Email Address then, using this guide, fill in details of anything that needs adding, updating or deleting in the *Message* text box.
  - c. Click *Send to CAMRA*.
4. Photos can be emailed to [whatpub@dds.camra.org.uk](mailto:whatpub@dds.camra.org.uk).

If you have any questions, please feel free to contact our Pubs Officer at [pubs.officer@dds.camra.org.uk](mailto:pubs.officer@dds.camra.org.uk).

| Premises Details             |   |                             |   |
|------------------------------|---|-----------------------------|---|
| <b>Telephone:</b>            |   |                             |   |
| <b>Website:</b>              | The pub's website only, NOT a pub group website.  |                             |   |
| <b>Email:</b>                | Indicate whether this email address should ONLY be used for CAMRA marketing purposes or can be published on WhatPub.  |                             |   |
| <b>Facebook:</b>             |   |                             |   |
| <b>Twitter:</b>              |   |                             |   |
| <b>Description:</b>          | See <b>Guidelines</b> .   |                             |   |
| <b>Opening Times:</b>        | Please use the 12 hour clock; only include Sunday hours if they are different; mention any days that the pub is closed and indicate if there are any seasonal variations. |                             |   |
| <b>Meal Times:</b>           |   |                             |   |
| Real Ales & Ciders           |   |                             |   |
| <b>Regular Beers</b>         | List permanent beers only - six beers maximum. Indicate the dispense method for each beer.  |                             |   |
| <b>Changing Beers</b>        | See <b>Guidelines</b> .   |                             |   |
| <b>House Beer</b>            | Please list the brewery where the house beer is brewed and the original beer name.  |                             |   |
| <b>Real Cider</b>            | Real cider is available on draught. Must be real cider, not keg. Please name the ciders.  |                             |   |
| Facilities and Features      |   |                             |   |
| <b>Real Fire</b>             |   | <b>Smoking Area</b>         | Describe the smoking area. Is it covered, heated, has seating etc.                      |
| <b>Quiet Pub</b>             | No electronic/piped music, TV or obtrusive games in at least one room.  | <b>Live Music</b>           | Describe when regular live music events are held and their type.                        |
| <b>Family Friendly</b>       | Family friendly throughout or has a distinct family area.   | <b>Events</b>               | Describe any regular events that are held. E.g. quizzes, poker nights, food nights etc. |
| <b>Pub Garden</b>            | Garden or outdoor area for drinking - specify type if not a garden.   | <b>Newspapers</b>           | Are newspapers available for customers?   |
| <b>Accommodation</b>         | Describe the number of rooms, whether ensuite, and other facilities.  | <b>Free Wi-Fi available</b> |   |
| <b>Lunchtime Meals</b>       | Served in the pub. Unaccompanied snacks like sandwiches and pies do not count.  | <b>Car Parking</b>          | Does the pub have its own car park? How many parking spaces?                            |
| <b>Evening Meals</b>         |   | <b>Function Room</b>        | Describe the size of the room & how many people can be accommodated.                    |
| <b>Restaurant</b>            | Area dedicated to restaurant service. How many people will it take?   | <b>Lined Glasses</b>        | Oversized lined glasses are used for all or some of the beers.                          |
| <b>Separate Public Bar</b>   |   | <b>Beer Festival</b>        | Describe the kind of beer festivals that are regularly held and when.                   |
| <b>Disabled access</b>       | See <b>Guidelines</b> .   | <b>Sports TV</b>            | Describe which channels, number of screens.   |
| <b>Traditional Pub Games</b> | Describe the games (darts, pool etc), include any unusual games.  | <b>Dog friendly</b>         | Please state if there are restrictions on where dogs are allowed within the pub.        |
| <b>Camping nearby</b>        | Either in the pub's grounds or within one mile. Are caravans allowed?   |                             |   |

## Description

Break down the description into four sections, creating something that would persuade someone to visit the pub:

- **What is the pub like?**  
How old is it? Is it listed? Does it have any unusual/important/historic features? Is the pub near any places of interest? What is the décor (walls, floors, decorations, pictures)? The pub's location. What is the layout of the pub? What type of pub is it like (traditional/modern/ alehouse/sports bar/country inn/open plan/family-oriented/wine bar/food-led)? What would someone's first impression be when they entered the pub?
- **What breweries/beers/ciders feature?**  
Does the pub specialise in local breweries/cider makers? Has the pub received any awards for their beers?
- **What food is on offer?**  
Describe the pub's food offering, particular anything exceptional, even if it is a simple dish like fish & chips or bangers & mash? Is there a Sunday roast? Does the pub serve vegetarian, vegan or organic dishes? Are food events held?
- **What happens at the pub?**  
What is the entertainment? Does the pub hold events such as live music, games, quizzes, beer festivals? Is the pub dog/family/rambler friendly? Do special interest groups meet at the pub? Does the pub support any local organisations? Has the pub won any awards?

## Changing Beers

Give the number of changing beers that are served. Indicate if these are sourced Locally, Regionally, Nationally or the source varies. Don't forget to mention the dispense method(s).

- **No of Beers:**  
Number of changing beers commonly on offer. As the number of changing beers might vary, an approximation is fine.
- **Source:**  
Geographical area from which the pub generally sources its beers (Local, Regional or National). Please select one option only. NOTE: These terms do NOT refer to the brewery size or where the brewery distributes its beers.
- **List Typical Guest Ales:**  
Provide examples of the breweries/ales that are often featured. You can provide up to three examples.
- **Additional Comments:**  
Add any additional comments about the guest ales that are on, such as availability.

## Disabled Access

It can be disappointing for disabled pub-goers if they visit a pub that is supposed to be disabled accessible only to discover that access is limited and that there are no suitable facilities.

When considering whether or not to tick the Disabled Access 'facilities' box, there must be acceptable wheelchair access to the main parts of the pub and there must be appropriate lavatory facilities. Things to consider include:

- **Outside the pub:**  
Are there disabled parking spaces? Is the ground outside gravel, uneven or slippery? Are there steps or steep slopes into the pub? Are there any heavy doors or gates?
- **Inside the pub:**  
Are there any internal steps? Is there room to move between tables? Is there easy access to the bar and restaurant? Are there any narrow corridors or tight turns?  
**Accessible toilets:**  
Do the doors have handles to assist opening? Is there room to manoeuvre past the door? Is there room inside to manoeuvre? Are there grab rails? Where is the toilet roll, wash hand basin and hand towels/dryers located?

## Dog Friendly

Dogs are welcome inside the pub (not just in the garden or car park). Please state if there are any restrictions on where dogs are welcome, E.g. not in the restaurant area or only in a specific bar.

## Beer Changes/Events/Menus

Unfortunately, we are unable to publish regular changing information, such as beer changes, events and menus.